

# WORK ORDER MANAGEMENT

The best comprehensive solution used by organizations around the world!



## BOTTOM LINE: CONTROLLING MAINTENANCE COSTS

With manual processes and multiple legacy systems, you simply don't have the visibility and the tools to ensure efficient operations and maximize productivity.

Business operations suffer when requests for service "fall through the cracks." Repairs are more frequent, and equipment life is shortened when regular maintenance schedules aren't followed. Time is lost and mistakes are made when equipment warranties, service contract, lease and maintenance information isn't readily available. It all adds up to unnecessary expenses.

### Answering these questions and more:

- What work orders are currently in the system and what's their status?
- What's the turnaround time for maintenance and repairs?
- What are our repair and maintenance costs and how are they trending?

### Clients who use this application:



Dfi Resources



Kamco Supply Corp. of Boston



MBA Engineering, Inc.



Van Andel Institute

NITRO Applications are built for integration with Office 365, Teams & SharePoint. These applications...

...drive productivity and efficiency at organizations around the world.

...are practical tools that solve real business problems.

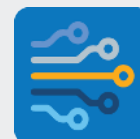
Crow Canyon's goal is to engage users, streamline operations, and power continuous improvement with its applications, including:



IT Help Desk



Asset Management



Project Manager

## AN INTEGRAL PROCESS FOR YOUR COMPANY'S SUCCESS

Built on the SharePoint platform you're already using and fully integrated with Crow Canyon's Service Request, Work Order Management keeps your maintenance operations ahead of the curve instead of in catch-up mode by keeping you on top of key operational metrics.

*Building Maintenance, Corrective Maintenance Equipment Tracking, Preventative Maintenance Campus Maintenance, Grounds Keeping City/Public Works, Custodial Requests*

## PART OF CROW CANYON'S FAMILY OF BUSINESS PROCESS AUTOMATION TOOLS

**Incredible ROI:** Built on Microsoft SharePoint, Crow Canyon Software is quick to deploy, easy to use, and low cost. ROI is a matter of weeks.

**High User Acceptance:** Because it is built upon Microsoft SharePoint, the user interface is familiar and easy to access.

**Automate Service Tracking:** Track and automate requests for IT services. Requests can be made via SharePoint, web, or phone.

**Improve Service, Lower Costs, Raise Productivity:** Chaotic emails drain productivity and increase employee frustration. Eliminate manual processes. Automate request processing across your organization.

**Track All Types of Services:** IT Support Requests, New Equipment Requests, Password Resets, On-boarding, Server Moves, Upgrades and Patches, and many more...

## POWERFUL FEATURES

Link tickets with all forms, inventory, and databases

Update calendars with maintenance schedules

Capture all time, costs, and projects related to request

Identify overdue tickets and escalate automatically

Visualize policy implementation and improvement

Customize ticket routing to your workflow

Integrate with SharePoint, Office 365, and Teams

24/7 support and service from Crow Canyon Software

## OPTIONAL MODULE FOR WORK ORDER MGMT:



Equipment Tracking

Integration with Crow Canyon Equipment Tracking provides visibility of maintenance and service history – including purchase information, service tickets, labor, parts and costs – warranties, location, scheduled maintenance, and usage.

# CONTACT US TODAY!

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